

Monthly Statistics for E-Services - 2021

No	Type of Statistics	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Online Services
1	No. of times billing history was viewed/queried:													
	→ via e-service	0	0	0	0	0	0	0	0	0	0	0	0	0
	→ via phone, e-mail, counter													
2	No. of bill payments done (post-paid):													
	→ via e-service	0	0	0	0	0	0	0	0	0	0	0		0
	→ via Payment thru Bank	189	179	214	168	167	161	164	254	430	454	370		
	→ via counter	1,018	982	1,227	941	1,160	991	989	384	232	377	533		
	→ via CDM	0	0	0	0	0	0	0	0	0	0	0		
3	No. of bill payments done (pre-paid):													
	→ via PowerKad (SMS01)	50,699	46,451	58,700	60,503	66,420	62,025	62,604	60,728	54,361	49,122	48,792		
	→ via Online (XML1)	92,171	85,274	108,222	112,957	128,402	116,868	122,306	133,478	125,437	148,670	130,109		1,303,894
	→ via Online (XML2)													
	→ via counters	12,222	12,314	13,447	12,964	11,594	13,587	13,338	7,407	416	723	1,309		
	→ via CDM	3,488	2,921	3,246	3,403	4,299	3,437	3,365	4,114	4,163	4,670	4,170		
4	No. of meter readings submitted:													
	→ via e-service	0	0	0	0	0	0	0	0	0	0	0		0
	→ via SMS (Bmobile-8184144 & DST-7184144)	32	27	29	18	0	32	27	29	45	49	56		
5	No. of registrations to DES:	0	0	0	0	0	0	0	0	0	0	0		0
6	Total no. of post-paid accounts:	6,938	6,881	6,881	6,843	6,833	6,826	6,782	6,773	6,810	6,795	6,788		
7	Total no. of pre-paid accounts:	124,088	124,165	124,357	124,560	124,636	124,758	124,879	124,916	125,099	125,178	125,307		

Total no. of online services usages (Baseline for Year 2018)

Avg. total no. of online services usages (Baseline for Year 2018)