

## Monthly Statistics for E-Services - 2021

No	Type of Statistics	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Online Services	
1	<b>No. of times billing history was viewed/queried:</b>														
	→ via e-service	0	0	0	0	0	0	0	0	0	0	0	0	0	
	→ via phone, e-mail, counter														
2	<b>No. of bill payments done (post-paid):</b>														
	→ via e-service	0	0	0	0	0	0	0	0	0	0	0	0	0	
	→ via Payment thru Bank	189	179	214	168	167	161	164	254	430	454	370	346		
	→ via counter	1,018	982	1,227	941	1,160	991	989	384	232	377	533	653		
	→ via CDM	0	0	0	0	0	0	0	0	0	0	0	0		
3	<b>No. of bill payments done (pre-paid):</b>														
	→ via PowerKad (SMS01)	50,699	46,451	58,700	60,503	66,420	62,025	62,604	60,728	54,361	49,122	48,792	53,903		
	→ via Online (XML1)	92,171	85,274	108,222	112,957	128,402	116,868	122,306	133,478	125,437	148,670	130,109	127,776	1,431,670	
	→ via Online (XML2)														
	→ via counters	12,222	12,314	13,447	12,964	11,594	13,587	13,338	7,407	416	723	1,309	3,619		
	→ via CDM	3,488	2,921	3,246	3,403	4,299	3,437	3,365	4,114	4,163	4,670	4,170	3,534		
4	<b>No. of meter readings submitted:</b>														
	→ via e-service	0	0	0	0	0	0	0	0	0	0	0	0		0
	→ via SMS (Bmobile-8184144 & DST-7184144)	32	27	29	18	0	32	27	29	45	49	56	50		
5	<b>No. of registrations to DES:</b>	0	0	0	0	0	0	0	0	0	0	0	0	0	
6	<b>Total no. of post-paid accounts:</b>	6,938	6,881	6,881	6,843	6,833	6,826	6,782	6,773	6,810	6,795	6,788	6,770		
7	<b>Total no. of pre-paid accounts:</b>	124,088	124,165	124,357	124,560	124,636	124,758	124,879	124,916	125,099	125,178	125,307	125,480		

**Total no. of online services usages (Baseline for Year 2018)**

**Avg. total no. of online services usages (Baseline for Year 2018)**