

**Monthly Statistics for E-Services - 2024**

No	Type of Statistics	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Online Services
1	<b>No. of times billing history was viewed/queried:</b>													
	→ via e-service	0	0	0	0	0	0	0	0	0	0	0	0	0
	→ via phone, e-mail, counter													
2	<b>No. of bill payments done (post-paid):</b>													
	→ via e-service	0	0	0	0	0	0	0	0	0	0	0	0	0
	→ via Payment thru Bank	265	248	303	239									
	→ via counter	793	496	522	585									
	→ via CDM	0	0	0	0	0	0	0	0	0	0	0	0	
3	<b>No. of bill payments done (pre-paid):</b>													
	→ via PowerKad (SMS01)	44,575	41,099	48,533	50,617									
	→ via Online (XML1)	118,197	109,023	136,005	134,091									
	→ via Online (XML2)													
	→ via counters	5,931	5,630	5,372	5,685									
	→ via CDM	1,406	1,494	1,435	1,584									
4	<b>No. of meter readings submitted:</b>													
	→ via e-service	0	0	0	0	0	0	0	0	0	0	0	0	0
	→ via SMS (Bmobile-8184144 & DST-7184144)	30	40	47	38									
5	<b>No. of registrations to DES:</b>	0	0	0	0	0	0	0	0	0	0	0		0
6	<b>Total no. of post-paid accounts:</b>	6,117	6,117	6,117	6,117									
7	<b>Total no. of pre-paid accounts:</b>	119,119	118,342	117,169	116,233									

**Total no. of online services usages (Baseline for Year 2018)**  
**Avg. total no. of online services usages (Baseline for Year 2018)**